

Information Bulletin on Passengers Below 14 Years Old Traveling by Themselves

This document is addressed to the legal representative(s) of any minor between the specified ages, with the aim of providing information regarding the passenger's personal responsibility and care.

- **Passengers aged 14 or younger must travel accompanied by their parents or a responsible adult (over 18 years old) on both domestic and international flights.**
- **Boarding will be denied** to passengers aged 14 or younger who are not accompanied by their parents or a responsible adult (over 18 years old).
- **Passengers aged 14 or younger with tickets purchased before May 15, 2024, may still travel.** They should approach the airport counter to receive their boarding pass.
- **Parents or the responsible adult (over 18 years old) of passengers aged 14 or younger, traveling alone and who have purchased their tickets before May 15, 2024,** acknowledge and understand that common situations in air travel such as weather conditions, among others, may result in disruptions to itineraries or travel plans due to possible delays, flight cancellations, or even route diversions. Depending on the impact, these situations may involve the passenger staying overnight or longer, even at a point different from the departure or destination of the flight.
- Under any circumstances, **the minimum age for an unaccompanied minor traveling on flights operated by Avianca¹ is 15 years old.** Avianca will not be liable for obligations other than those arising from the air transportation of passengers and applicable law.
- To provide assistance services in case of irregularities, it will be necessary to provide Avianca with minimal and necessary personal data, which will be collected in accordance with the Law and the Company's Personal Data Treatment Policy, available at <https://www.avianca.com/es/informacion-legal/politica-privacidad/>. This information will be kept with security measures, confidentiality, and its use will be limited to fulfilling the purposes of the transportation service to be provided and corresponding legal duties.

¹ Aerovías del Continente Americano S.A. Avianca., Avianca Costa Rica S.A., Taca International Airlines S.A., Aviateca S.A., Avianca Ecuador S.A., Regional Express Americas S.A.S.