avianca | A STAR ALLIANCE MEMBER

DECLARATION FOR PET TRANSPORTATION IN CABIN OR AIRCRAFT HOLD

Dear Customer,

The pet transport service in cabin or in the cargo hold, emotional support dogs and/or service dogs (hereinafter "THE PET") provided by Aerovías del Continente Americano S.A. AVIANCA or the airlines operating under the AVIANCA brand (hereinafter "AVIANCA"), is subject to the following conditions:

1. THE PET must behave appropriately in public environments, including the interior of the aircraft, and it is the exclusive responsibility of the passenger in charge of THE PET to take the necessary measures to this purpose.

2. THE PET that presents one or more of the following conditions shall not be carried in the passenger cabin:

    a. Signs or behaviors of aggressiveness,
    b. Poses risks to aviation safety,
    c. Generates adverse effects on the sanitary conditions of the facilities or the aircraft,
    d. Causes disturbance to other passengers, crew, or airline ground staff,
    e. It is evident that the passenger in charge of THE PET cannot maintain control over it,

    In such cases, THE PET must be transported in the cargo hold of the aircraft, and all costs arising from this change shall be borne entirely by the passenger in charge of THE PET.

    In the event that THE PET does not meet the conditions that allow its transport in the cargo hold in accordance with established safety standards, it will not be possible to provide the service.

3. AVIANCA personnel will evaluate, prior to the flight, compliance with all conditions for THE PET to be transported in cabin or in the cargo hold in accordance with applicable regulations and/or airline policies. Health and phytosanitary authorities, as well as AVIANCA, may order the refusal of transport of THE PET if it is considered that it does not meet the regulatory and safety conditions required for travel.
4. THE PET that is less than 4 months old will not be transported.

5. The passenger in charge of THE PET declares awareness of and commits to comply with the applicable regulations for the transport of animals, as well as with the requirements for the entry and/or departure of animals from the country of origin, the transit country (if applicable), and the country of destination.

6. Some breeds of dogs and cats may be more susceptible to suffocation or respiratory difficulties when exposed to stress, pressure variations, or heat conditions. This is a direct consequence of a condition known as brachycephalic syndrome, associated with a compromised respiratory anatomy. The existence of pre-existing medical conditions and respiratory and thermal risk factors may increase risks during the flight, regardless of THE PET's breed.

    Consequently, **Avianca will not transport in the cargo hold PETS that present such characteristics, including emotional support dogs and service dogs, in order to ensure their safety.**

7. The following list is solely an illustrative **example of the breeds** that are generally considered brachycephalic or flat-nosed or that have similar physical characteristics

Dogs breeds	Cats breeds
• Affenpinscher • Boston Terrier • Boxer • Bulldog • King Charles Spaniel • Chow Chow • Dogo de Bordeaux • Brussels Griffon • King Charles Spaniel • Lhasa Apso • Pekingese • Petit Brabançon • Pug • Shar Pei • Shih Tzu • Japanese Spaniel (Chin) • Spaniel • Tibetan • English Toy Spaniel	• Burmese • Himalayan • Exotic Shorthair • Scottish Fold • Selkirk Rex • British Shorthair

Breeds not expressly included in the list but that present physical characteristics compatible with the brachycephalic syndrome (flat-nosed), or that are a result of crossbreeding with such breeds, **shall be subject to the same conditions and restrictions previously established.**

Consequently, when airline personnel, based on their assessment, determine that THE PET presents physical characteristics, pre-existing medical conditions, or respiratory and/or thermal risk factors that may compromise its health or integrity during air transport, THE PET will not be accepted for transport in the cargo hold, **in order to ensure its safety.**

Considering the above, I _____, declare that I am the passenger in charge of THE PET described in this document. THE PET will be transported by air (cargo hold or cabin) under the applicable terms and conditions for each jurisdiction. Likewise, I declare that I am aware of and certify compliance with all conditions required for the transport of THE PET. Similarly, I declare that I am financially responsible for any damage that THE PET may cause to AVIANCA, its employees, and/or other passengers.

I understand and accepts that THE PET may develop health-related and respiratory complications during the course of the flight and transport **in the cabin or in the hold** (where its weight and size so permit), by reason of Brachycephalic Syndrome or comparable conditions, and may further be susceptible to heat stroke, respiratory disorders, serious illness, or other risks inherent to air transport that may adversely affect the health of the dog or cat, irrespective of the animal's breed or condition, and which may, in certain cases, result in the death of THE PET.

Taking into account this condition, as well as the other conditions listed in this document regarding the transport of all types of breeds, I release, relieve, and fully and absolutely exonerate AVIANCA and/or its associated and affiliated companies, their agents, officers, employees, and other interested parties, from any liability, whatever its nature, origin, form, and occasion, arising from any action or omission on my part, as the sole party responsible for compliance with the Terms and Conditions established by the airline and by applicable regulations for the transport of THE PET, as well as for any direct or indirect damages arising from the death, illness, or injury of THE PET, or from acts by administrative authorities executed in connection with the entry, departure, or transit thereof.

Date: _____

Origin:_____Transit (if applicable):_____Destination:_____

Flight No.: _____

Animal Breed: _____

Name of the Passenger in charge of the pet: _____

Signature of the Passenger in charge of the pet: _____

Scan the QR code to read terms and Conditions for the carriage of Pets.